



# AUTOPAY SERVICE

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## AUTO BILLING

NEW APPLICATION

CARD CHANGES

TERMINATION/CANCELLATION

## PERSONAL DETAILS

Name : \_\_\_\_\_  
 NRIC Number : \_\_\_\_\_  
 Address : \_\_\_\_\_  
 Contact Number : (H) \_\_\_\_\_ (O) \_\_\_\_\_

### CREDIT CARD DETAILS

Type of Credit Card  Visa  Mastercard  
 Credit Card Number : \_\_\_\_\_  
 Expiry date of Credit Card : \_\_\_\_\_  
 Card Issuer : \_\_\_\_\_

## SWB ACCOUNT NUMBER (11 Digits)

1.											4.										
2.											5.										
3.											6.										

## TERMS AND CONDITIONS

**In consideration of Sibu Water Board agreeing to accept this authorization, I/We agree to the following terms and conditions:-**

- I/We shall accept full responsibility for all transactions arising from the use of credit card in payment for monthly water bill(s).
- Sibu Water Board shall not be held responsible or liable for any claims, loss, damage, costs and expenses arising from the successful processing or the unsuccessful processing of the debit due to exceeding credit limit and any other factors beyond the control of Sibu Water Board.
- Sibu Water Board is only responsible for making arrangements to debit my/our credit card account through the card centre as authorised by me/us.
- I/We hereby agree to jointly and severally indemnify and keep Sibu Water Board indemnified in full against any claims, loss, damage, costs and expenses which Sibu Water Board may suffer or incur arising from my/our authorization to debit my/our credit card account as aforesaid.
- Water bill(s) will be only considered as paid upon successful processing of the debit by the credit card company, and the actual receipt in full of the water bill(s), as the case may be, by Sibu Water Board.
- Sibu Water Board may at its sole discretion terminate this AutoPay Service at any time without assigning any reason by giving the Consumer a notice in writing.
- Payment date - There may be TWO attempts made to charge payment to my/our credit card account. If the first attempt is unsuccessful, the second attempt may be made at any time after the first attempt.
- Receipts - Receipts will not be issued for payments made through the AutoPay Service. I/we shall refer to my/our credit card statement for confirmation of payments.
- In the event that any moneys charged to or debited from the above credit card account is refundable by Sibu Water Board for any reason, Sibu Water Board is authorized to refund the same to the credit card holder and shall thereafter be fully discharged from all obligations pertaining to the same. Should any dispute or issue arise regarding any payment or refund of moneys paid pursuant to this authorization, both the Consumer and Credit Card Holder shall refer only to each other for remedies and resolutions.

## DECLARATION

I/We confirm that the particulars given above are true and correct and that I/we have read and agree to be bound by the terms and conditions governing the use of this Auto Pay service as outlined on this form.

\_\_\_\_\_

**Cardholder's signature**  
(As per Credit/Charge card)

**Date**